



**Care Resources Celebrates West Michigan Expansion,  
Grand Opening of New Facility in Lowell  
*Community Invited to November 9 Open House***

**Lowell, Michigan, October 23, 2024** – Care Resources, a community-based program for people 55 years and older, will celebrate the completion of its new \$7.1 million facility in Lowell with a community open house from 11:00 AM to 2:00 PM on Saturday, November 9<sup>th</sup>.

Approved by Lowell Township, the 16,500-square-foot building was constructed on nearly 3.4 acres of property at 11730 Fulton St. E. It joins the organization’s original location in Grand Rapids providing affordable medical care and home health services to eligible older adults.

The new site is strategically positioned to better serve participants in the east side of the nonprofit’s growing service area, including northern Kent, Ionia, and Barry counties. Those interested in attending the community open house are encouraged to [RSVP online](#) (RSVP’s are appreciated but not required).

“We’re thrilled to unveil our new Lowell location, which will allow us to expand our outreach in West Michigan and support more seniors and their loved ones,” Chief Executive Officer Kimberly Smith said. “This Lowell facility offers a convenient alternative for those who want to access services without needing to drive into Grand Rapids.

“As our service area continues to grow, we’re delighted to invite West Michigan community members to learn how our wrap-around supportive services can help adults 55 years and older maintain healthy independence.”

Care Resources offers a wide range of services to promote healthy and independent living while working to prevent nursing home placement. The new facility features a state-of-the-art rehabilitation/therapy gym, a full-service medical clinic, and several participant activity areas both indoors and outside to promote socialization, build community, and offer respite to caregivers.

The nonprofit expects to hire approximately 30 new team members to staff the new facility, which will allow the organization to serve up to 125 more participants. Pinnacle Construction Group served as the general contractor and AMDG Architects, Inc. was the architect for the project.

Care Resources is a Program of All-inclusive Care for the Elderly, or PACE®, which is funded by Medicare and Medicaid. The program utilizes a holistic approach, creating a team to work with participants and families to develop a comprehensive care plan unique to the physical, mental, emotional, and social needs of each participant.

Work on the Lowell facility began a year ago under the leadership of CEO Tracey McKnight, who plans to retire in January 2025. It's one of the first facilities in Michigan designed from the ground up with PACE participants in mind.

“We can't wait to welcome new participants and their loved ones to this state-of-the-art facility,” said McKnight, who's working alongside Smith to ensure a smooth transition. “It was truly designed with their needs in mind. We'll be able to deliver the same stellar programs and services as we do in Grand Rapids even more conveniently to those in northern Kent, Ionia, and Barry counties.”

Care Resources currently employs a team of more than 190 full- and part-time employees focused on the needs of participants and their families. From its Grand Rapids location at 4150 Kalamazoo Ave. SE, the organization provides a Day Center and clinic, medical care, and home health services annually to nearly 400 participants in Kent County and portions of Allegan, Barry, Ionia, and Ottawa counties.

Participants are at the center of all services, which include primary and home care, rehabilitation, prescription medicine, Day Center and clinic, medical specialists, nutrition services, transportation, and social services. The Grand Rapids campus also offers daily respite care for participants with dementia.

Care Resources also provides home health services, including family and caregiver support, home care services and rehab, and durable medical equipment, such as walkers, wheelchairs, oxygen, and diabetic testing supplies. Telehealth and telemonitoring technology complement the wrap-around supportive services to keep participants living safely at home.

Established in 2006, Care Resources is a nonprofit partnership between Holland Home, Reliance Community Care Partners, Dominican Sisters-Grand Rapids, University of Michigan Health-West, and Pine Rest Christian Mental Health Services.

### **About Care Resources**

Care Resources is a community-based program for people 55 years or older that promotes healthy, independent living and helps prevent nursing home placement. The Care Resources team of healthcare professionals works with older adults and their families to develop a comprehensive care plan — helping participants to make medical decisions every step of the way. For more information, visit [CareResources.org](https://www.CareResources.org).

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