

August 24, 2023

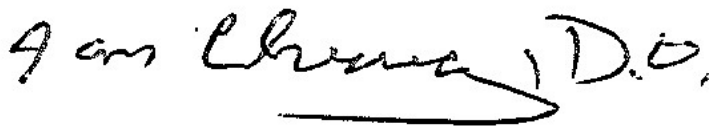
Dear Participants and Caregivers:

Care Resources is pleased to announce our new partnership with **TANDEM365** to provide community paramedic services! The TANDEM365 paramedics are available 24 hours a day, 7 days a week to help with the care of your urgent medical needs in the comfort of your own home. They provide treatments for minor injuries, mild breathing issues, nausea, dehydration, swelling, and more to help prevent hospital visits.

Unless you're having a life-threatening emergency, please call our main Care Resources phone number: **616-913-2006** any day and time of the week instead of calling 9-1-1 or going to the hospital emergency department or a local urgent care facility. Even if Care Resources is closed, our after-hours primary care team is here to help! We will evaluate your situation and provide guidance. If appropriate, we will contact TANDEM365 on your behalf to further assist you.

By always contacting Care Resources first with your urgent care needs, we help you receive the best care possible. If you have questions regarding our after-hours care program or partnership with TANDEM365 for paramedic services, please call 616-913-2006 or speak with any member of our staff.

Sincerely,



James Chiavaras, DO  
Medical Director, Care Resources