

Provider News: April 2023

Dear Providers,

We grew in many ways throughout 2022! Although we continued to work through various challenges presented by the COVID-19 pandemic, we passionately forged ahead with new strategies that focused on expanding our program while encouraging our participants aged 55 years and older to live happy, healthy, and independent lives.

Thanks to our dedicated team, **we increased our census by 17%**, enhanced our care team structure, formed new partnerships, and worked closely with our board, CMS, and the state to develop plans for a potential **second site in Lowell**.

Further details on these initiatives, other quality improvements, and highlights from some of our most memorable activities and events are included in our **2022 Community Report**. We hope you'll look and learn more about what makes our program, staff, and participants unique.

We truly appreciate all you do for our participants and us, and we thank you for your support!

Sincerely,
Care Resources Team

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