

## Coronavirus Update — March 20, 2020

While the Coronavirus (COVID-19) landscape is constantly changing, I want to assure you that Care Resources is operational and working to support, protect and treat all of our participants. Our Day Center will remain closed for the time being to prevent the spread of coronavirus, as advised by the CDC, however clinical care and other Care Resources' services continue. Our top priority is the health and safety of our participants, staff, and community.

### Stay Updated about Care Resources

- **Call us** with any questions: 616.913.2006 or 800.610.6299
- Visit our **Website**: [careresources.org](http://careresources.org)
- Visit our **Facebook** page: [facebook.com/careresourcesPACE](https://facebook.com/careresourcesPACE)  
\*Please "follow" our Facebook page in order to be notified of updates

### Ongoing Care for Participants

- Clinical care remains active through in-house care management and increased home care visits as appropriate; extra precautions are taken when participants are being seen in our clinic for testing, treatments or procedures
- Frequent contact with participants and caregivers while the Day Center is closed
- Each participant in the community is being contacted by our social workers at least twice per week
- Medications and meals are being delivered to participants per their care plans and needs
- Our team is working to provide socialization, rehabilitation, and recreation therapy options for participants while they remain in their homes. Staying active at home, both mentally and physically, helps keep our participants healthy.

We are committed to the health and safety of participants, staff, and all of their families. We will keep everyone updated as soon as our Day Center is safe to reopen. Please stay in touch with Care Resources and let us know how we can best support you during this time.

Sincerely,



Tracey McKnight  
Chief Executive Officer  
Care Resources