

Coronavirus Update — May 15, 2020

As you know, Care Resources has continued **working to support, protect and treat all of our participants** during the COVID-19 quarantine. We are adapting to new, innovative ways of operating, some of which will remain for the long-term, complementing our already extensive wrap-around care model.

Our Day Center remains closed for the time-being. We are closely following the State of Michigan guidelines for when it is appropriate to reopen. Our top priority is the health and safety of our participants, staff and community. Currently, our plan for reopening the Day Center will be a slow, dial-up process. We will start with fewer people in the building at the same time to ensure safe social distancing and to keep risk as low as possible. We will keep everyone updated as details are confirmed.

Stay Updated about Care Resources

- **Call us** with any questions: 616.913.2006 or 800.610.6299
- Visit our **Website**: careresources.org
- Visit our **Facebook** page: facebook.com/careresourcesPACE

Ongoing Care for Participants

- Clinical Care: In-house care management; increased home care visits; participants seen in our clinic for testing, treatments or procedures (extra precautions are being taken); newly added telehealth services. Routine visits to outside healthcare providers will be evaluated by our primary care team to ensure safety, as these offices begin to reopen.
- Frequent contact with participants and caregivers while the Day Center is closed.
- Each participant in the community is being contacted by our social workers at least twice per week.
- Medications and meals are being delivered to participants per their care plans and needs.
- Our team is working to provide socialization, rehabilitation, and recreation therapy options for participants while they remain in their homes.

We are committed to the health and safety of participants, staff, and all of their families. Please stay in touch with Care Resources and let us know how we can best support you. Care Resources is continuing to take referrals and proceeding with intakes and enrollments. Please contact us at 616.913.2006 for new referrals.

Sincerely,



Tracey McKnight
Chief Executive Officer, Care Resources